

**FASTCPK TECHNICAL BULLETIN**

## IMPORTANT TECHNICAL BULLETIN FOR FASTCPK USERS OF VERSIONS 5.4L85 OR 5.4L87

**INNOVATION has encountered a problem in rare circumstances when running FASTCPK on an Extended Address Volume (EAV).**

**This is a volume with more than 65,536 cylinders.**

**These volumes are referred to as device type 3390 Model A.**

**Problem: CPK519E DSCB HAS AN INVALID EXTENT ADDRESS.  
THE EXTENT IS NOT A MULTIPLE OF 21 CYLINDERS.**

**Solution: Apply Zap P548780 to Versions 5.4L85 or 5.4L87.**

**This zap can be downloaded from the [INNOVATION FTP](#) website.**

- Click on the [“Customer Login”](#) link in the Technical Center to obtain the “Customer Login” page.
- Login in using your site access code.

**Technical Center**

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### FTP LOGIN FOR ALL INNOVATION PRODUCTS


Registered Site Access Users  
Access Code:











Once signed on, traverse the directories to the appropriate FDR version you are using to locate and download member P548780.txt.

- /fdr/service/v54l87/
- /fdr/service/v54l85/

### Index of /fdr/service/v54l87/

 [\[parent directory\]](#)

Name	Size	Date Modified
 FDR5487_NOTAPPL.txt	596 B	11/1/18, 8:43:00 AM
 FDR5487_SPIN_1.txt	10.4 kB	12/18/17, 7:00:00 PM
 FDR5487_SPIN_2.txt	8.1 kB	10/2/17, 8:00:00 PM
 FDR5487_SPIN_3.txt	4.7 kB	10/19/17, 8:00:00 PM
 FDR5487_SPIN_4.txt	26.9 kB	6/6/18, 3:36:00 AM
 FDR5487_SPIN_5.txt	14.0 kB	11/1/18, 8:43:00 AM
 FDR5487_Table_of_Fixes.pdf	201 kB	8/28/18, 5:22:00 AM
 P548780.txt	1.2 kB	11/28/18, 1:13:00 PM

If you encounter this problem before applying the zap contact [support@fdriinnovation.com](mailto:support@fdriinnovation.com)

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