

INNOVATION DATA PROCESSING FTP Access

Fixes for INNOVATION products are usually provided by INNOVATION DATA PROCESSING in the form of zaps. Before using an INNOVATION product, you should check to see if there is any new maintenance required since the installation package for that product was created. Product maintenance is available on the INNOVATION DATA PROCESSING FTP site accessible from the INNOVATION DATA PROCESSING homepage: <http://www.fdr.com>



On the Customer Login screen, type your unique Site Access code and click the Login button (for either the normal FTP site or the secure site). If you do not have an Access Code, please click on the "[Register for Customer Site Access](#)" link shown to the right of the login area below

CUSTOMER LOGIN

FTP LOGIN FOR ALL INNOVATION PRODUCTS

Registered Site Access Users
Access Code:

HTTPS LOGIN FOR ALL INNOVATION PRODUCTS

Registered Site Access Users
Access Code:

[Register for Customer Site Access](#)

Please enter your name, title, company name, address, city, state and telephone number.

Customer Access allows you to view and download User Manuals, Fixes, etc.

If you want the latest version of a product sent to you [click here](#).

The access codes can either be 8 or 10 digits.

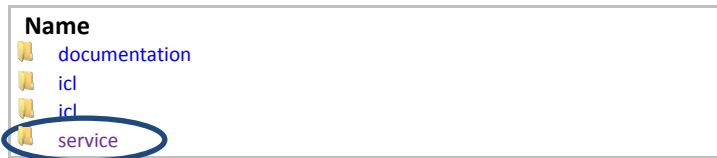
- ❖ 8 digit codes are for products other than FDRPAS.
- ❖ 10 digit codes are for FDRPAS products

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First, click on the product directory on the FTP site for the product that you wish to download maintenance.

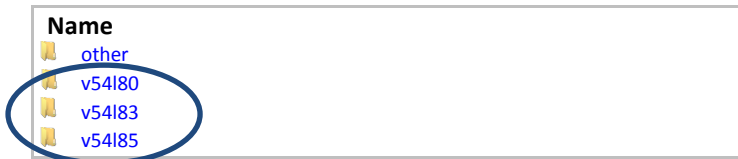


Next, click on the “service” directory to see the product maintenance versions available.



Next, click on the directory for the product version you have, to see the maintenance for that version of the product.

This example shows the maintenance versions/levels for the FDR product.



The contents of the directories have various files that are needed depending on the software product level. A description of the necessary files are in the “Table_of_Fixes” PDF file that is available for the version of the product. Select and open the appropriate Table_of_Fixes file.

This example shows the maintenance for the FDR product at version V54 and level L85. Other products have similarly named maintenance files in the appropriately named directories.

Name	Size	Last Modified
FDR5485_NOTAPPL.txt	1 KB	3/22/2017
FDR5485_SPIN_1.txt	9 KB	6/24/2016
FDR5485_SPIN_2.txt	8 KB	8/29/2016
FDR5485_SPIN_2.txt	24 KB	3/22/2017
FDR5485_Table_of_Fixes.pdf	154 KB	3/22/2017